



Skillability Soccer Training

Terms & Conditions/Refund Policy

Due to the demand of our program, we do not offer refunds for ANY case for any program that we offer including (private training, group training, camps, clinics or any program that is added to our "Programs Page". Once a player is registered online, we hold the spot for the player for the specific program. There are no refunds once the payment is made. Our policy is firm about players showing up on time to each session. If players are late to the sessions, they forfeit the time not spent training. We expect each player to arrive 10 minutes before the session to warmup/stretch.

1on1/Private Training/Small Group Training, Camps & Clinics

1on1/Private Training

1. **Skillability Soccer Training** does not allow rescheduled sessions unless notified at least 24 hours (the day before) in advance via email or phone call.
 - SST will allow one free rescheduled session cancelled within 24 hours once every 3 months on the following calendar regardless of when you start training (**Jan-Mar, Apr-Jun, Jul-Sept, Oct-Dec**)
 - Any session cancelled after the freebie session within a 3 month period will be forfeited along with the session fees. No exceptions will be made.
 - IF SST cancels sessions with less than 24 hours notice you will

- receive a free session along with the rescheduled session
- IF SST cancels sessions with more than 24 hours notice then there is no free session.

2. 2on1/3on1 Sessions – All parties must agree to reschedule for the session to be rescheduled.

- There are no individual makeups for a missed 2on1/3on1 session

3. Make up Session Policy – SST will reschedule any session that was cancelled at least 24 hours prior to the training day.

- SST has blocked out days for makeup sessions on Saturdays and/or Sundays times TBD
- Makeup sessions can still be made up during the week provided there is space. Saturday's and or Sundays are the priority days for makeups
- Makeup sessions must be scheduled and made up within one month from the reschedule date
- Makeup sessions not made up within one month will be forfeited

4. Payment Policy - By committing to our 3, 6 or 12 month agreement, you agree with the signed contract that you can commit to the entire commitment. You have the option of paying in full (discount) or paying monthly with our automated system that charges your credit/debit card every 30 days. If your credit card fails, our system will prompt you to replace your card within a 24 hour period.

5. Early Contract Termination Policy - If you choose to cancel during the 3, 6 or 12 month contract, you can cancel anytime by notifying SST Admin at admin@skillabilitysoccertraining.com. By canceling the contract, you understand SST's early termination policy:

Early Termination:

You can opt out of and cancel your contract anytime by paying Skillability Soccer Training a \$600 early termination fee. Paying the fee will cancel any

upcoming payment and once the \$600 fee is paid, all sessions will come to a close.

6. Training Contract - By agreeing to our 3 month program, all sessions must be completed within 3 months from the start date. By agreeing to our 6 month program, all sessions must be completed within 6 months from the start date. By agreeing to our 12 month program, all sessions must be completed within 12 months from the start date. If the sessions are not completed in a timely manner, you will forfeit the sessions. SST will give you multiple options throughout the week to complete the sessions in a timely manner. The training sessions must be complete within the (3 months) (6 months) or (12 months) depending on the contract length.

7. Recurring Monthly Fees - By committing to our 3, 6 or 12 month program, you agree to our 30 day recurring payment plan.

8. Cancellation Policy - If you are enrolled into our monthly program and would like to cancel your training subscription, you must notify administration at **admin@skillabilitysoccertraining** at least 14 days before the next billing cycle. If you do not cancel before 14 days of the next cycle, you will automatically be billed.

Small Group Training / Camps & Clinics

- 1. Missed Session Policy** - There are no makeup sessions for missed small groups trainings/camps & clinics. There are no refunds for missed sessions.
- 2. Small Group Training** – Groups are formed by ages and ability. SST coaches will place players in appropriate groups if need be based on skill level. Possibility to play up or down an age or on a different day.
- 3. Camps & Clinics** – SST will honor refunds for camps up to 3 weeks before the camp minus 15% administration fees. There are no refunds after the 3 weeks.

We do have a strict refund policy in place for our members because we only work with a limited number of players each month. All of our programs have limited availability such as small group training, camps & clinics. This ensures that we work with committed families only. If you have questions about our refund policy, please email admin@skillabilitysoccertraining.com at

[admin@skillabilitysoccertraining](mailto:admin@skillabilitysoccertraining.com)

Parent/Guardian Name: _____

Signature: _____

Date: _____